

# Vendor Intelligence

## Contact Centre Business Developer Package

### **Delivery**

250 consecutive Contact Centre Daily Market Reports over one year (Monday – Friday)

12 consecutive monthly issues of Contact Centre NewsLeads™

### **Price**

Small Team Licence (up to 5 users): £625 + VAT per annum

Large Team Licence (up to 10 users): £750 + VAT per annum

Corporate Licence (up to 20 users): £1,000 + VAT per annum

### **Geography**

Contact centre openings: UK & Ireland

Contact centre closings: UK & Ireland

Contact centre expansions: UK & Ireland

Contact centre contractions: UK & Ireland

Other contact centre employer news: UK & Ireland

Contact centre technology product launches/updates: Global

Contact centre technology manufacturer news: Global

Contact centre multinational outsourcer news: Global

Contact centre local outsourcer news: UK & Ireland

Research and market analysis relating to contact centres, customer service, customer engagement, collaboration, and customer experience: Global

Contact centre vendor sponsored or authored opinion/feature articles: Global

### **Purchase**

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